



US Army Field Artillery School and Fort Sill Fort Sill, Oklahoma 17 September 2002

## Change Agent for Transformation

- Get the message out that it isn't "...Business as Usual..."
- Raw edges and raw nerves

## GEN(Ret) Powell -Philosophy

- "Avoid having your ego so close to your position that when your position falls, your ego goes with it."
- "It ain't as bad as you think. It will look better in the morning ..."
- "Don't take counsel from your fears or Nay Sayers."

## **Historical Changes**

- DOES = Evaluation
- DOTD = Training
- DOES + DOTD = DTE minus TD
- DTE + Training Developments =
   WIDD
- WIDD: Divided into FDIC & QA
- QA stood up 1 Oct 2001

# Continuity In Spite of Change

- Evaluation at Sill never went away
  - Affiliation = Accreditation
  - Internal Evaluations
  - Special Studies for Leadership
- Evaluation personnel never went away

## Integration of Title XIs

- Title XIs expertise leveraged
  - 1996: Converted 29/29 enlisted courses to TATs Courseware
  - 1997: Began multimedia development of courses in support of Distributed Learning

## Addition of Evaluation Slots

- 1997 MG Ernst, DCST, authorized additional NCO Evaluators.
- Audit Trail shows where they went.
  - 3 APG, Eustis
  - 4 AVLOG, Leavenworth
  - 5 Bliss, Huachuca
  - 6 Gordon, Lee, McClellan
  - 7 Benning, Music School, Rucker, Sill
  - -8 Knox

## **FA Evaluation Program**

- Technical and Educational Advisor to the Leadership
- Value added to Commandant's programs
- QA personnel strengths
  - Education (1750s)
  - Military experience (1712s & Green Suits)
  - ORSA (1515)
  - Previous evaluation/TD expertise

### **QA Staff**

- Director
- Administrative Assistant
- 1750 Instructional System Specialists
- 1515 ORSA
- 1712 Training Specialists
- Title XIs (1 Major and 4 Enlisted)
- Evaluation NCOs

## **Matrix-Managed**

- Teams formed to complete an action
- Members all have different strengths
- Staff does not become stagnant
- Opportunity for all to succeed
- Chief today: member tomorrow
- Coop with training developers & instructors

### Workload

- Self-Assessments
  - Captain Career Course
  - Basic Officer Leader Course
  - Warrant Officer Basic and Advanced
  - 29 Enlisted Courses
  - 10 Functional Courses

### Workload (Cont)

- Accredit 7 TASS regions
  - Accreditation
  - Assistance visits
  - Work waivers and issues
  - Oversee Instructor Certification

### Workload (Cont)

- Participate on teams
  - Job & task analyses
  - Media analyses and design
  - Product evaluations
  - POIs
    - Lesson Plans
    - Exams
    - Course Management Plans

### **Workload (Cont)**

- Strategic Readiness System
  - Trained skilled soldiers, Marines & leaders
    - Surveys
    - Conferences
- Sound Business Practice: Standing up QAO
- Distributed Learning
  - Development
  - Delivery

# Relationship With Regions

- Mutual respect
- Holistic approach to evaluation
- Help them help themselves
- No "show dogging"

## Qualities of a Team Chief

- Fully trained
- People skills
- Understand regulations
- Evaluation against standards
- Can answer the 2<sup>nd</sup> question
- Can brief
- Can write a report at the GO level

### **Role of The Team Chief**

- Director of the play
- Determines at the site
  - What to look at
  - Who will do it
  - To what extent
- Initial briefing/Out briefing
- IPRs

# Role of The Team Chief (Cont)

- Mediate between team members and/or staff at the site
- Determines what to do as deficiencies are found
  - On-the-spot correction
  - Will the student benefit if something changes immediately?
  - Safety issues: reports to CDR immediately

#### **Team Chiefs**

Region A: Mr. Saul

Region B/C: Mr. Woodham

Region D: SFC Johnson Title XI

Region E: SFC Stephens Title XI

Region F: Mr. Carr

Region G: Mrs. Dorrell

## Role of The Accreditation Chief

- Plans for assistance & accreditation visits
  - Dates
  - Length of visit
  - Number & kind of personnel
- Avoids a "cookie cutter" approach

#### **Visits**

- Time spent on visits
  - Inactive duty training (IDT) 2X2
  - Annual training (AT) 3X3
- No need for the proponent team to camp
- Get in, get going, get out

### Role of BN Title XI

- Constant assessment
- Talks to proponent often
- Review courseware
- Conduit for instructor certification

## Role of FA Proponent Title XIs

- Develop TATS courseware
- Develop multimedia for TATS courseware
- Course managers
  - Cradle-to-grave look at courseware does it fit the regions?
- Team Chiefs
- Support of job & task analyses groups
- Serve on board for instructor certification
- · Organized and ran Title XI conferences
- Helped certify NG evaluators on teams

### **Creative Visualization**

It works.

### In Conclusion

- Remain calm. Be kind.
- Have a Vision. Be demanding.

